



Student Financial Services Code of Conduct

Name of Institution: UNIVERSITY OF ARKANSAS FOR MEDICAL SCIENCES

A Student Financial Services, SFS, professional at UAMS is expected to always maintain exemplary standards of professional conduct in all aspects of his or her responsibilities. A SFS professional should:

- Refrain from taking any action for his or her personal benefit.
- Refrain from taking any action he or she believes is contrary to law, regulation or the best interests of the students and parents he or she serves.
- Ensure the information he or she provides is accurate, unbiased and does not reflect any preference arising from actual or potential personal gain.
- Display required consumer information on Student Financial Services website which can be easily identified, found and labeled as “Consumer Information”.
- Be objective in making decisions and advising his or her institution regarding relationships with any entity involved in any aspect of the Student Financial Services Office.
- SFS professionals will disclose to UAMS any involvement, interest in or potential conflict of interest with any entity with which UAMS has a business relationship.

In addition to the items above, as a member of the National Association of Student Financial Aid Administrators (NASFAA), the University also follows the standards established in [NASFAA’s Statement of Ethical Principles and Code of Conduct for Institutional Financial Aid Professionals](#).